

## WARRANTY TERMS AND CONDITIONS

1. To produce the Merida Stella equipment, the stainless steel 1.4301 (AISI 304) has been used. The steel quality is confirmed by the Metallurgical Certificate (available upon request), ensuring that the mechanical and chemical properties specified in the Metallurgical Certificate are maintained.
2. The warranty covers the durability of joints - welding, fusion welding, and others - and the preservation of the product's dimensions and shape.
3. The warranty covers the effective operation of the device and mechanisms provided that original consumables are used - paper towels in rolls, liquid soaps, foam soaps, disinfectant agents, and air freshener refills - **from the Merida offer**.
4. The warranty covers the maintenance of the surface quality of the device provided that the guidelines in the Cleaning and Maintenance Instructions for Stainless Steel Equipment are followed.
5. The warranty does not cover cases of mechanical damage, such as dents, scratches, etc.
6. The warranty does not cover cases of discolouration caused by the usage of aggressive chemicals forbidden in the Cleaning and Maintenance Instructions for Stainless Steel Equipment.
7. The warranty does not cover the maintenance of the surface quality of the equipment used in conditions which are aggressive for stainless steel and can cause discolouration or surface corrosion - where salts, chlorides, bromides, iodides are present (swimming pools, laboratories, etc.).
8. The warranty does not cover the maintenance of the surface quality of the equipment used in **EXTERNAL CONDITIONS** within a strip of two kilometres from saline water bodies (due to salts that can cause surface corrosion).
9. The dulling of the surface caused by lack of proper care of the equipment, as described in the Cleaning and Maintenance Instructions for Stainless Steel Equipment, is a natural process and is not subject to complaints. This does not affect the mechanical and chemical properties of the steel. The process is reversible following the maintenance instructions described in section 2 of the Cleaning and Maintenance Instructions for Stainless Steel Equipment.

## Cleaning and Maintenance Instructions for Stainless Steel Equipment

Merida Stella products are made of stainless steel 1.4301 (AISI304)

| Steel grade according to EN | Steel grade according to AISI | Steel grade according to PN | Actual average chemical composition % |         |        |
|-----------------------------|-------------------------------|-----------------------------|---------------------------------------|---------|--------|
|                             |                               |                             | C                                     | Cr      | Ni     |
| 1.4301                      | 304                           | OH18N9                      | 0,07                                  | 18-19,5 | 8-10,5 |

### 1. CLEANING APPLIES TO ALL MERIDA STELLA LINES

| Types of contamination                          | Mixture (dosing)                                                   | The flow of the process                                                                                                                                                                                                          |
|-------------------------------------------------|--------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Light soiling, fingerprints, vegetable fats     | <b>MERIDA LUXIN PLUS NMU101</b><br>10 ml / 0.5 l of water          | Apply a small dose of solution or ready-to-use mixture to a soft microfiber cloth <b>PREMIUM SRL012</b> or <b>Merida POLISH SRL033</b> and wipe dirty surfaces. Remove the excess cleaning agent with the dry part of the cloth. |
|                                                 | <b>MERIDA EXTRA BLYSK NMO 003</b><br>Ready-to-use mixture          |                                                                                                                                                                                                                                  |
|                                                 | <b>MERIDA BLYSK NMU002</b><br>Ready-to-use mixture                 |                                                                                                                                                                                                                                  |
| Heavy dirt, grease, lubricants                  | <b>MERIDA SUPER BLYSK NMU001</b><br>Ready-to-use mixture           | Apply the cleaning agent to a microfiber cloth <b>PREMIUM SRL012</b> or <b>Merida POLISH SRL033</b> and remove dirt. Remove the excess cleaning agent with a dry cloth.<br><b>Rinse the surfaces with water</b>                  |
|                                                 | <b>MERIDA FATEX NMS018</b><br>Ready-to-use mixture                 |                                                                                                                                                                                                                                  |
| Limestone deposits (cleaning in sanitary areas) | <b>MERIDA SANITIN PLUS NML102</b><br>15 ml / 0.5 l of water        |                                                                                                                                                                                                                                  |
|                                                 | <b>MERIDA B&amp;H Line Łazienki NMH011</b><br>Ready-to-use mixture |                                                                                                                                                                                                                                  |

### 2. MAINTENANCE APPLIES TO BRUSHED STAINLESS-STEEL EQUIPMENT ONLY

Cleaning of brushed stainless steel devices must be followed by a maintenance process.

| Mixture                                                                                                      | The flow of the process                                                                                                                                                                                     |
|--------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>MERIDA INOX CLEANER NAS131</b> ,<br><b>MERIDA B&amp;H STAL SZLACHETNA NMH012</b><br>Ready-to-use mixtures | Apply the mixture to the dry surface of a soft cloth <b>PREMIUM SRL012</b> or <b>Merida Polish SRL033</b> and wipe the entire surface thoroughly. Remove the excess mixture with the dry part of the cloth. |

**NOTE!** For cleaning, do not use mixtures based on strong acids (nitric, phosphoric, sulfuric, hydrochloric), strong alkalis (sodium or potassium hydroxide), mixtures containing chlorides, bromides, iodides, bleaches, as well as cleaning products in the form of powders or scouring pastes and aggressive cloths or sponges, for example, those for washing dishes.

**FAILURE TO COMPLY WITH THE ABOVE INSTRUCTIONS RESULTS  
IN A LOSS OF WARRANTY**